

EXHIBIT 3



BANK OF AMERICA 

www.bankofamerica.com

LL 1130 017 851 41506 #301 AB 0.412
LEWIS E KEENER SR
18535 MICHAELANGELO DR
DALLAS TX 75287-3324



November 26, 2019

Account ending in: 1801

Lewis E Keener Sr:

We've issued a temporary credit for \$17,054.68 while we conduct our research.

What you can expect

- * You'll see the temporary credit on your next statement.
- * Due to the extensive research required to resolve your claim, it may take some time before we're able to inform you of the final result.
- * We'll contact you once we've resolved your inquiry.
- * If it's determined through our research that the transaction(s) is valid, the temporary credit we applied to your account may be reversed.

We're here to help

We appreciate the opportunity to serve your financial needs. If you have questions, please call us at 800.472.7970, Monday through Friday, 8 a.m. to 7 p.m. Eastern.